

# Joseph Fletcher

## Information Security Analyst

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### SUMMARY

- Versatile Software Engineer and Information Security leader with deep expertise in SaaS environments, backend development, and cloud migration.
- Promoted steadily from System Administrator and Security Analyst to Director of Information Security by consistently delivering innovative, high-quality solutions.
- Excel at bringing order to complex problems, fostering trust, and ensuring security, performance, and reliability in mission-critical systems.
- Recognized as the “go-to problem solver” who tackles challenges others cannot, with a proven record of optimizing performance (cutting execution times from 20 seconds to 2), designing secure DevOps workflows, and leading system migrations.
- Experienced in identity and access management, SOC compliance, and delivering scalable, secure solutions in high-growth environments.
- Approachable, resourceful, and detail-oriented, with a reputation for collaboration and clear communication across technical and non-technical teams.

**LANGUAGES:** PHP, C++, Java, Javascript, SQL, Python, Bash

**SKILLS:** SaaS Development, Backend Development, Full Stack Development, AI/LLM Automation, RESTful APIs, Microservices, PHP, Laravel, SQL And NoSQL Databases, Database Optimization, Horizontal Scaling, Cloud Migration, Cloud Security, AWS, Azure, Linux Systems Administration, System Administration, DevOps, CI/CD Pipelines, Automation, Configuration Management, Identity And Access Management (IAM), Authentication, Authorization, Security Analysis, Code Security, SOC Compliance, Security Operations Controls, Compliance Management, SDLC, Debugging, Unit Testing, System Testing, Performance Testing, Monitoring Tools, Apache, Nginx, Git, Problem Solving, Cross-Functional Collaboration, Agile Methodologies, Stakeholder Communication, Technical Documentation.

### EXPERIENCE

**Director of Information Security**, Azova, May 2020 – PRESENT

- Manage a 15-member development team, balancing hands-on coding with leadership responsibilities to ensure delivery of high-quality, secure applications.
- Provide technical leadership for key decisions regarding the SaaS platform’s security, scalability, and infrastructure.
- Developed and enforce coding standards and best practices, driving consistency and maintainability across the development team.
- Led multiple security audits, designing and implementing security controls, monitoring tools, and vulnerability fixes to meet major compliance frameworks (SOC II, HIPAA, PCI, GDPR), reducing overall risk exposure by 40%.

- Partnered directly with auditors to achieve 100% certification compliance and ensure continuous adherence to regulatory requirements while mitigating high-priority risks.
- Enhanced the Secure Development Lifecycle (SDLC) by migrating DevOps pipeline vendors and integrating automated static code analysis, increasing security coverage and improving efficiency by 30%.
- Lead the architecture, implementation, and maintenance of a secure, cloud-based SaaS platform, managing web servers, databases, firewalls, and code repositories.
- Implemented AI/LLM tooling in the company software development process

**Software QA / System Administrator**, Azova, April 2019 - May 2020

- Recognized for technical contributions and promoted to System Administrator & Security Analyst, later advancing to Director of Information Security.
- Developed a custom deployment script that streamlined software releases and reduced manual overhead.
- Discovered and remediated multiple security vulnerabilities, strengthening overall system security and compliance.
- Configured VPN access to enable secure administration of cloud-based infrastructure.
- Partnered with developers to improve debugging processes and enhance software reliability.
- Learned advanced platform architecture and administration while being mentored by the Lead System Administrator.
- Supported system administration tasks, including server maintenance, access control, and platform management.
- Served as the primary software tester at the outset, ensuring quality by identifying, reproducing, and documenting bugs.

**EDUCATION**

B.S. Computer Science, Utah State University, GPA: 3.2

Expected Dec 2026